

21Vianet Personal Data Subprocessors

21Vianet operate the services offered under the Online Services Terms (OST). In addition to those companies listed in the Core Online Services Subcontractor List that are authorized to process Customer Data to deliver the services 21Vianet has retained them to provide, 21Vianet may hire other companies (including their subsidiaries) to provide limited services on its behalf that are authorized to process personal data in any form (including pseudonymous data). The list below does not apply to Previews or other services not yet in general release.

Subprocessor	Location
Beijing Baidu Netcom Science Technology Co., Ltd.	China
Guizhou BaishanCloud Technology Co., Ltd.	China
Beijing Kingsoft Cloud Network Technology Co., Ltd.	China
Tencent Cloud Computing(China) Co., Ltd.	China
TXNetworks Beijing Co., Ltd.	China
JD Cloud Computing Co., Ltd.	China

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FAQ

In what circumstances can subprocessors access Customer Data, and how do they use it?

21Vianet may hire other subcontractors to provide limited services on its behalf (as listed in the above Subprocessor List). Where the subcontractors require access to Customer Data (including Personal Data contained therein) to perform work that may, they are considered a subprocessor.

Subprocessors may only access and process Customer Data for the purpose of providing the services that 21Vianet retained them to provide. They are prohibited from using Customer Data for any other purpose, and they are required to maintain the confidentiality of your information. All subprocessors must follow our privacy standards or privacy standards equivalent to our own. Subprocessors are also required to meet EU General Data Protection Regulation requirements, including those related to employing appropriate technical and organizational measures to protect personal data.

Where is my Customer Data stored when subprocessor is processing my Customer Data?

Customer Data will be stored only in data centers located in mainland China. Only for the purpose of providing the limited services as set forth in the above list, 21Vianet may authorize subprocessors to access Customer Data. We carefully monitor such access and terminate the access when the related service is completed.

世纪互联个人数据子处理方

世纪互联运营《在线服务条款 (OST)》项下提供的服务。除了核心在线服务子处理方名单中列出的、为提供世纪互联雇用其从事的服务而被授权处理客户数据的公司之外，世纪互联可能会雇用其他公司（包括其附属机构）代表其提供有限的、被授权处理任何形式的个人数据的服务（包括匿名数据）。以下列表不适用于预览或尚未统一发布的其他服务。

子处理方	位置
北京百度网讯科技有限公司	中国
贵州白山云科技有限公司	中国
北京金山云网络技术有限公司	中国
腾讯云计算（北京）有限责任公司	中国
同兴万点（北京）网络技术有限公司	中国
京东云计算有限公司	中国

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常见问题

子处理方在什么情况下可以访问客户数据，以及他们将如何使用客户数据？”

世纪互联可能会雇用分包商代表其提供有限服务（如子处理方列表所述）。当这些分包商为了提供服务需要接触客户数据（包括其中的个人数据）时，他们即成为数据的子处理方。

子处理方仅在提供世纪互联雇用其从事的服务时才能接触和处理客户数据。子处理方禁止将客户数据用于任何其他目的，并且他们必须对您的信息始终保密，所有子处理方必须遵循与我们的隐私标准或者与我们隐私标准相当的隐私标准。子处理方也必须遵守欧盟一般数据保护条例的要求，包括有关采用适当的技术和管理措施保护个人数据的要求。

子处理方提供服务时我的客户数据存储在哪里？

客户数据将仅存储在位于中国大陆的数据中心。仅为了提供上述列表所述有限服务之目的，世纪互联才可能会向子处理方授予访问客户数据的权限。我们会密切监控此类访问，并在相关服务结束后终止访问权限。